**Instant Online Crash Analysis, brought to you by OSR Open Systems Resources, Inc.**

**Primary Analysis**

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Crash Dump Analysis provided by OSR Open Systems Resources, Inc. (http://www.osr.com)
Online Crash Dump Analysis Service
See http://www.osronline.com for more information
Windows 7 Kernel Version 7601 (Service Pack 1) MP (6 procs) Free x64
Product: WinNt, suite: TerminalServer SingleUserTS
Built by: 7601.24024.amd64fre.win7sp1_ldr.180112-0600
Machine Name:
Kernel base = 0xfffff800`02a14000 PsLoadedModuleList = 0xfffff800`02c53a90
Debug session time: Thu Feb 15 12:01:54.431 2018 (UTC - 5:00)
System Uptime: 0 days 0:00:05.602
*******************************************************************************
*                                                                             *
*                        Bugcheck Analysis                                    *
*                                                                             *
*******************************************************************************

WHEA_UNCORRECTABLE_ERROR (124)
A fatal hardware error has occurred. Parameter 1 identifies the type of error
source that reported the error. Parameter 2 holds the address of the
WHEA_ERROR_RECORD structure that describes the error conditon.
Arguments:
Arg1: 0000000000000000, Machine Check Exception
Arg2: fffffa80073128f8, Address of the WHEA_ERROR_RECORD structure.
Arg3: 0000000000000000, High order 32-bits of the MCi_STATUS value.
Arg4: 0000000000000000, Low order 32-bits of the MCi_STATUS value.

Debugging Details:
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TRIAGER: Could not open triage file : e:\dump_analysis\program\triage\modclass.ini, error 2

BUGCHECK_STR:  0x124_AuthenticAMD

CUSTOMER_CRASH_COUNT:  1

DEFAULT_BUCKET_ID:  WIN7_DRIVER_FAULT

PROCESS_NAME:  System

CURRENT_IRQL:  0

STACK_TEXT:
fffff880`031d75b0 fffff800`02ccb409 : fffffa80`073128d0 fffffa80`06cca040 00000000`00000007 00000000`00000000 : nt!WheapCreateLiveTriageDump+0x6c
fffff880`031d7ad0 fffff800`02bc26b7 : fffffa80`073128d0 fffff800`02c2a5f8 fffffa80`06cca040 00000000`00000000 : nt!WheapCreateTriageDumpFromPreviousSession+0x49
fffff880`031d7b00 fffff800`02b09725 : fffff800`02c8cf00 00000000`00000001 fffffa80`072f3840 fffffa80`06cca040 : nt!WheapProcessWorkQueueItem+0x57
fffff880`031d7b40 fffff800`02a4b001 : fffff880`00fd5200 fffff800`02b09700 fffffa80`06cca000 fffffa80`06cca040 : nt!WheapWorkQueueWorkerRoutine+0x25
fffff880`031d7b70 fffff800`02d5ca3c : 00000000`00000000 fffff880`03057180 00000000`00000080 fffffa80`06bab9b0 : nt!ExpWorkerThread+0x111
fffff880`031d7c00 fffff800`02ac0716 : fffff880`03057180 fffffa80`06cca040 fffff880`030641c0 00000000`00000000 : nt!PspSystemThreadStartup+0x140
fffff880`031d7c40 00000000`00000000 : fffff880`031d8000 fffff880`031d2000 fffff880`03b36720 00000000`00000000 : nt!KiStartSystemThread+0x16


STACK_COMMAND:  kb

FOLLOWUP_NAME:  MachineOwner

MODULE_NAME: AuthenticAMD

IMAGE_NAME:  AuthenticAMD

DEBUG_FLR_IMAGE_TIMESTAMP:  0

FAILURE_BUCKET_ID:  X64_0x124_AuthenticAMD_PROCESSOR_BUS_PRV

BUCKET_ID:  X64_0x124_AuthenticAMD_PROCESSOR_BUS_PRV

Followup: MachineOwner
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This free analysis is provided by OSR Open Systems Resources, Inc.
Want a deeper understanding of crash dump analysis? Check out our Windows Kernel Debugging and Crash Dump Analysis Seminar (opens in new tab/window)

**Crash Code Links**

**Loaded Module List**

**Raw Stack Contents**

**Dump Header Information**

**Strings**